Student Success Committee Meeting Agenda
June 10, 2013
2:30 pm

Videoconference: ETB Diet Conference Room, Owens 444, Stan D118, Wilm E407

ATTENDEES: Kim Joyce, Tamekia Broughton, Deepa Komdepudi, Dan Larson, Christy Moriarty, Bill Morrow, David Pitts, Melissa Rakes, Cara Stanard, Willie Thomas, Debra Troxler, Chris Venters, Tammy Watkins, Dawn Yetto, Andrew Zimmerman

NON ATTENDEES: Tina Bernat, Mary Chen, Dallas Hayes, Brandi Niezgoda

GUEST: Debbie St. Jean

1. Noel-Levitz Results
   Debbie St Jean
   Debbie St. Jean reviewed the data from the Noel-Levitz Student Satisfaction Survey. The committee discussed the report summary and chart highlighting the strengths and challenges for all campuses. The charts and additional analysis documents will be posted to the SSC Blackboard Organization.

   Next year, a SSC subgroup will focus the Noel-Levitz raw data and will further identify and implement improvement actions.

2. Communications - Ellucian Module
   Kim and Tammy

   Upon recommendation of several Collegewide groups, the College selected to purchase Ellucian’s Communications module. This software will pull from Banner and have the ability to send mass email messages to students. The program will allow the College to customize and automate emails by topic (such as, initial advisement, course deletion for non-payment, etc.). A subcommittee will determine a communications schedule and write email content and work flow. Tammy Kelly-Watkins and Joanne Damminger will Co-chair.

   The committee members discussed the Ellucian “APP” the College is investigating. The app would pull information from Banner and the College’s website. The upside is that there would be very little time and effort setting it up. The downside is that it would not be called “Delaware Tech” and only students with Banner ID numbers would be able to access it not community stakeholders. Kim agreed to give Rick Kralevich the committee’s feedback for further consideration.
3. **Support for African American Students Report Feedback**  

Kim shared that members of President’s Council reviewed the report and extended their appreciation to the group for their research and recommendations. Dr. George will appoint a Collegewide Diversity Committee that will begin work in September to address the recommendations and continue this important work. If members of the subcommittee would like to serve on that committee, they should let Kim know as soon as possible.

4. **Graduation Rate Report**  

Dan Larson reviewed the Student Success performance data. The preliminary graduation rate for the 2010 cohort is 13.8%. There are 9 students enrolled for summer who have the potential to complete on time. Data on the IPEDs 2011 and 2012 cohorts as well as contact information for non-registered students for fall will be made available on the new web reporting service. If the committee members have questions, they can contact Dan Larson directly at dan.larson@dtcc.edu or 302-857-1595.

5. **Campus SS Council Updates**

   a. **Owens** - Melissa Rakes reported that Owens SS Council has not met since the last report.

   b. **Terry** - Bill Morrow reported that the Terry SS Council has not met since the last report.

   c. **Stanton and Wilmington** - Kathy Janvier will appoint a representative to replace Donna Abed who retired in April. Cara Stanard reports the Council discussed Quick Start, Front Door Experience, PTK national award, and increasing shuttle services between campuses next year.

6. **Other**

   Student Success Grant report templates were emailed to the grant recipients today. The forms need to be completed and returned to Kim Joyce by June 21st.

*Thanks for a great year!*